



201 Veterans Road
Yorktown Heights, NY 10598
914-962-4094
www.solarisclubs.com

Solaris Sports Clubs

Payment/Refund Policies

Programs and Clinics

Commitment and Registration: A player is not officially enrolled in a program until a Program Registration Form is completed and payment is made in full.

Drop Outs/Refunds/Credits: There are no refunds for scheduling conflicts, early departure, missed classes or any other reason. Please check your schedule carefully prior to registering. If a player can no longer continue due to medical reasons and the Club is notified during the course of the program, the player will be issued a prorated credit to be used at Solaris Sports Clubs, within one year of issuance. Credits will only be honored at the Club where purchased.

Tennis Class Size: All classes have a minimum classes enrollment of 3 players. Solaris Sports Clubs has the right to cancel any class due to insufficient enrollment. In the event of insufficient enrollment, remaining players will have the option to move to another class or to enroll in semi-private or private lessons.

Closings: If the club is closed due to inclement weather or an unforeseen circumstance, all participants will be notified and a make-up date will be scheduled by the Club. Information for Club closings can be found on the Club website under "Alerts".

Private Lessons/Personal Training

Payment: All payments must be made in full before each lesson or training session begins.

Expirations: All private lesson and personal training packages expire one year after purchase. There are no exceptions to this rule.

Refunds/Credits: No refunds or credits will be issued for unused or expired packages.

All cancellations require a minimum of 24 hour prior notice or player will be responsible for payment.

Medical Exception:

In the event of injury or medical issue player must provide a medical note. In such event a prorated credit will be issued for future use at Solaris Sports Clubs.